



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-11003

Phone: 32978140 Fax: 2238488

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SECY/CHN 015/08NK

C A No. Applied For Complaint No. 471/2023

In the matter of:

Mohd ShanuComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R Khan, Member (Tech.)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Askash Swami, Mr. R.S. Bisht & Mr. Akshat Aggarwal, on behalf of respondent.

ORDER

Date of Hearing: 20 February, 2024

Date of Order: 26th February, 2024

Attested True Copy

Secretary
CGRF (BYPL)

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The complaint has been filed by Mohd. Shahnu against BYPL-LNR. The brief facts of the case giving rise to this grievance are that Mohd. Shahnu applied for new connection vide request no. 8006653639 at premises no. E-3/112 Third floor T Block T huts Laxmi Nagar, near Syed Peer Delhi-110092, but respondent rejected the application of the

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the complainant for new connection on pretext of applied and existing meter address are different, but complainant stated that both address are same. The complainant further stated that he is ready to submit affidavit/undertaking that both the addresses are same. Therefore, he requested the forum to direct the respondent for release the new connection.

2. OP in its reply briefly stated that the complainant is seeking new electricity connection vide application no.80066533639 for the premises bearing address third Floor E- 3/112, T Block T Huts, Laxmi Nagar, Near Syed Peer Delhi-110092. At the time of inspection it was found that the applied address and the address for the existing meter are different/mismatch. Further it was also evident upon inspection that there are two connections are existing in the applied premises. That the respondent submits that new connections cannot be granted in terms of the aforesaid mismatch of address which are summarized herein:

Address of applied connection	E-3/112, T block, T huts, Laxmi Nagar, Near Syed Peer Delhi-110092
Address of existing connection	E-3/117, Sayyad Ghashi Peer Ka Mazar, Ramesh Park, Laxmi Nagar, Delhi-110092.

As per inspection of site, two connections already exist on site which are *Attested True Copy CGRE (BYPL) Secretary* *free* *Attested True Copy CGRE (BYPL) Secretary* *free* as follow:

- a) CA no. 150184476, bearing address E-3/112, T-huts, Laxmi Nagar, Dlehi, Syed Peer Baba ka Mazar, Near Govt, School, Delhi-110092.
- b) CA No. 100980072 bearing address E-3/117, Sayyad Ghashi Peer Ka Mazar, Ramesh Park, Laxmi Nagar, Tant wala School, Delhi-110092.

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3. In response to the reply the complainant filed rejoinder. The complainant has applied electricity connection at E-3/112 third floor, T Block, T huts, Laxmi Nagar, near Syed Peer Delhi-110092. He also stated that regarding the address mismatch, the complainant is ready to submit an undertaking for address mismatch. He further submitted that the respondent installed the electricity connection vide CA No. 150184476 in the name of Ms. Anoo W/o Sh. Chunni on 18.08.2011 at E-3/112 and CA No. 100980072 in the name of Chunni on 17.06.2011 and where the address is mentioned as 3/117.
4. Arguments of both the parties are heard at length.
5. From the narration of facts and material placed before us we find that the complainant applied for new electricity connection at T-hut/Jhuggi. According to both the parties already two electricity connections are being energized in the applied premises. The site visit report submitted by OP clearly states that the T-hut has built up structure as Ground +3 floors over it and complainant has applied for new connection on the third floor of the building.
6. The question arises here whether more than one electricity connection can be granted in the T-huts/Jhuggis.
7. The counsel of the complainant was asked to provide any details regarding the fact that whether more than one connection can be granted in the T-huts/Jhuggis. The counsel of the complainant failed to provide the same.

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8. In the above facts and circumstances, we are of considered opinion that only one connection is allowed in the Jhuggis and OP has already energized two connections in the applied Jhuggi. CEO, BSES should make an inquiry as to how second connection was given in a T-hut/Jhuggi. Whatever be the reason for this unlawful action of BSES, it cannot be a ground for allowing a third connection in the T-hut/Jhuggi.
9. In the facts and circumstances aforesaid, we are of the view that the request of the complainant for release of new connection cannot be granted. Since there is no provision of providing more than one connection in the Jhuggi/T-huts.

ORDER

The complaint is rejected. This forum is unable to give any relief to the complainant.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

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Secretary
CGRF (BPL)

(P.K. SINGH)
CHAIRMAN

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(P.K. AGRAWAL)
MEMBER -LEGAL

S.R. KHAN
(S.R. KHAN)
MEMBER -TECH

S
(H.S. SOHAL)
MEMBER

NISHAT AHMAD ALVI
(NISHAT AHMAD ALVI)
MEMBER-CRM